



Ready to respond when it matters most

- > Incident and emergency management planning (IMP/EMP)
- > Response team development
- > Effective communication
- > Information management
- > Situational awareness
- > Decision-making
- > Training and exercising
- > Infrastructure advice

We prepare businesses for those critical first moments when the unthinkable happens.

Sound emergency management is more than a regulatory imperative – it's the responsible and smart way to do business. We work with progressive organisations that understand this dynamic, helping them to put plans in place that save lives, protect the environment and also safeguard performance and reputations. By both containing potential disasters and limiting damage, effective emergency management leads to less significant financial impact, swifter resumption of business practices and a more resilient organisation.

Process

We start by assessing the threats a client faces and looking at their current response in the forms of emergency plans, equipment, team structures and communication. This in-depth audit is often an organisation-wide exercise that involves staff at all levels gaining a clear understanding of the existing freedoms and constraints. Out of this process come recommendations on how to develop emergency capabilities, from reviewing team structures and writing new plans through to delivering training that gives leaders greater resilience at a strategic, operational and tactical level.

Ultimately, we want to ensure that our clients are left with improved leadership, an appreciation of the need for good situational awareness, enhanced communication, smart decision-making capabilities, and organisational alignment that enables a fast, effective response to life- or business-critical incidents.

Benefits

Our clients benefit from the reassurance and confidence that comes from knowing they have meticulously examined their exposure to risk and acted to reduce that exposure wherever possible.

They also know that, should disaster strike, they have robust plans and expertly trained people in place to respond effectively. This level of preparation not only helps to save lives and the environment, it also bolsters their reputation with regulators, shareholders, staff and the public at large.